

# Library Board of Trustees Annual Update to the City Council

*January 22, 2024*

*Presented by Richard Hunt, Board Chair*

# Introduction and Background

- **“The Library Board of Trustees is an advisory group which recommends policy to City Council. The Board helps set goals and objectives for Library services and programs.”**
- Monthly meetings are open to the public. Topics include: strategic planning/action plans, Library/patron policies, new programs and services, statistics, etc.
- The Library Board of Trustees often acts as a sounding board for staff ideas; they also provide suggestions and endorse ideas in support of the Library’s strategic objectives

# Current Board Members



**Mariana  
Guzzardo**  
**Board Member**

Current Term:  
6/1/2022 –  
6/1/2025

**Lainie  
Pascall**  
**Vice Chair**

Current Term:  
6/1/2022 –  
6/1/2025

**Richard  
Hunt**  
**Chair**

Current Term:  
6/1/2021 –  
6/1/2024

**Nancy  
Olavarrieta**  
**Board Member**

Current Term:  
6/1/2023 –  
6/1/2026

**Michelle  
Ornat**  
**Board Member**

Current Term:  
6/1/2023 –  
6/1/2026

# Looking Back

## 2023 Goals

- **Access** – Support the Library’s efforts to develop additional methods for providing equitable access to its resources, spaces, and information
- **Engagement** – Support the Library’s efforts to develop more programming and services where residents naturally gather
- **Learning and Literacy** – Support the Library’s efforts to bolster learning and literacy in all its forms, for all community members
- **Annual Events** – Provide the Library ideas to enhance and broaden the reach of annual events (Black History Month, Hispanic Heritage Month, Livermore Reads Together, Summer Reading Program, etc.)
- **Policy Review** – Provide the Library ideas to strengthen policies to ensure they are fair, diverse, equitable, and inclusive



# Access

The Library Board of Trustees supported Library efforts to provide equitable access to resources, programs, and services. These efforts included the launch of mobile hotspots through the Library of Things and unique Storytime programs (ASL, Sensory, Storytimes in the Park, etc.)



## CHECKOUT MOBILE HOTSPOTS!

Do you need wireless internet at home or on-the-go?



Hotspots are now available through the Library of Things at Livermore Public Library!

Find out more



LIVERMORE PUBLIC LIBRARY  
LIBRARY OF THINGS  
*More than books.*



### Key Features

- 4G LTE for Use On the Go, with Wi-Fi 5 Capacity
- Connects Up to 10 Wi-Fi Enabled Devices
- Continuous All-day Use With Long-Life Battery
- USB Type C Charging / Data Tethering Port



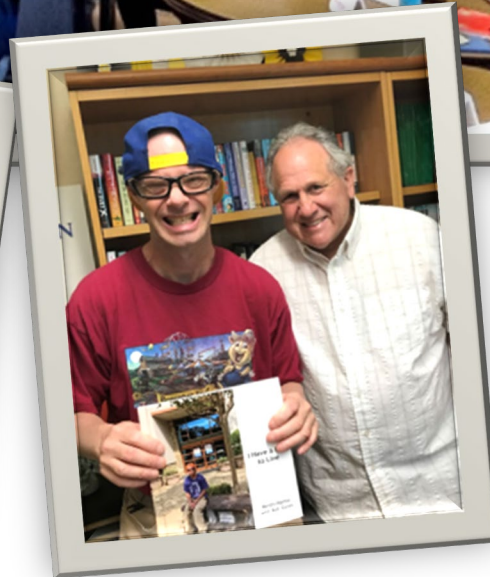
# Engagement

The Library has continued to foster new partnerships with community groups and organizations, while also working with our long-term allies to support education, lifelong learning, and access to unique programming and resources.





# Learning and Literacy



The Library continued to focus on promoting Literacy in all its forms.

Some of the key successes were the three-part Media Literacy Lecture series aimed to empower community members with the digital literacy tools and techniques needed to navigate the complex digital media environment, the expansion of direct Literacy staffing, the establishment of the Vineyard Village Conversation group, and the Adult New Reader Project – *Local Authors*.



# Annual Events

The Livermore Public Library continues to expand its offering of annual events. Regular events include:

- Summer Reading Program
- Winter Reading Program
- Livermore Reads Together
- Opportunities Expo (Part 2)
- Black History Month Events
- Creative Writing Workshop
  - Korean Cultural Festival
  - Día Del Niño Family Festival
  - Latinx/Hispanic Heritage Month Events





# Diverse, Equitable, and Inclusive Programming and Resources





# Additional Strategic Programming & Resources



# Policy Review

## LIVERMORE PUBLIC LIBRARY

### REGISTRATION FOR BORROWER'S PRIVILEGES

Livermore Public Library maintains records of pertinent information on borrowers of library materials. This information is confidential and is for the use of the Library only in the day to day transaction of Library business.

At registration, borrowers are issued a library card as part of their account creation. A form of proof of the account must be presented when materials are checked out. This includes presenting the physical library card, a digital library card, or another approved

During 2023, the Library Board of Trustees provided feedback and ideas to strengthen existing policies to ensure they were fair, diverse, equitable, and inclusive.

## Livermore Public Library Patron Conduct Policy

### I. Purpose

The purpose of this policy is to guide the public and staff in the principles of conduct that should be observed at the Livermore Public Library (Library). The Library is committed to providing a safe and comfortable space that is welcoming to all people in the community. The Library seeks to maintain an atmosphere that is conducive to a variety of uses, including education, research, study, and participation in the Library's classes and events. While the Library welcomes all people, it is each patron's responsibility to act within the guidelines of this policy to protect individuals' rights to use the Library.

This policy applies to the use of all Library facilities. This policy does not pertain to the rental café space at the Civic Center Library or the plaza outside the Civic Center Library.

### II. Policy

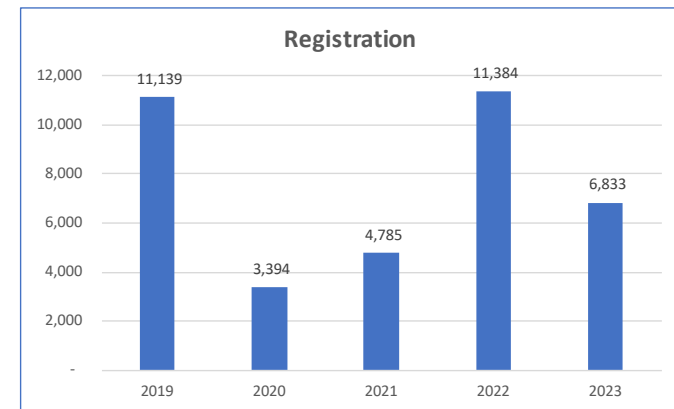
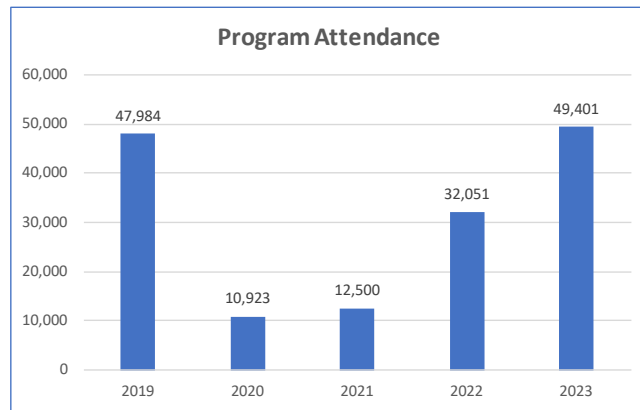
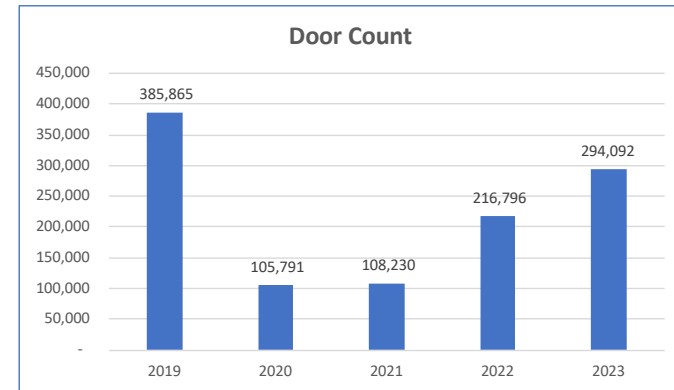
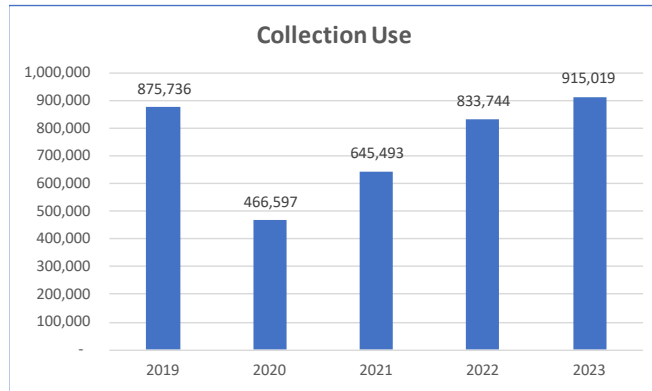
The following conduct is expected of patrons using a Library facility.





# Library Services Update 2023 - By the Numbers

## 5-YEAR COMPARISON (2019 - 2023)



# Library Services Update 2023 - By the Numbers (cont'd)

2023

## YEAR IN REVIEW

CHECK  
OUTS

915,019



LIBRARY  
PROGRAMS

1,178

PROGRAM  
ATTENDANCE

49,401



NEW  
CARDS

6,833

QUESTIONS  
ANSWERED

64,066

VOLUNTEER  
HOURS

10,476



WEBSITE  
VISITS

179,839

VISITORS

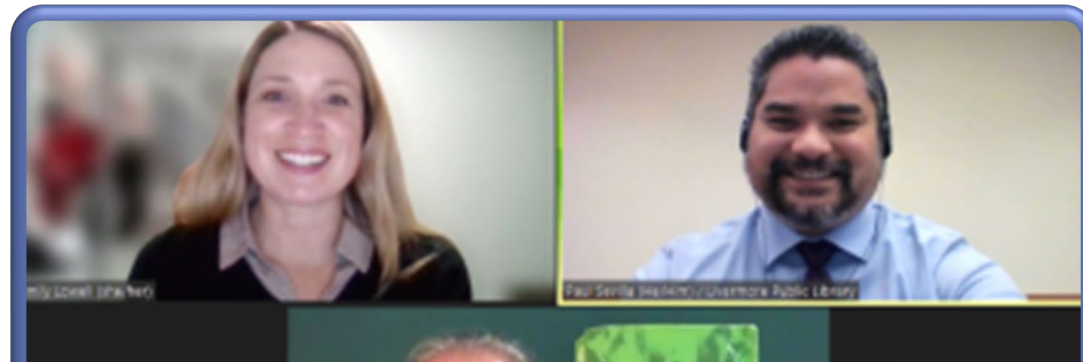
294,092



DATA FROM JAN-DEC 2023

# Library Services Update (cont'd)

Library staff continues to leverage the lessons learned during the COVID-19 pandemic by offering a combination of in-person, online, asynchronous, and hybrid programs to ensure availability and reach to all community members.





# Looking Forward 2024 Goals



**Engagement** – The Library Board of Trustees will support the Library's efforts to develop more programming and services where residents naturally gather

**Strategic Plan Support** – The Library Board of Trustees will continue to review and consider the objectives set forth by both the City of Livermore and Livermore Public Library strategic plans, and will propose ways that the Board can support efforts to reach these objectives

**Annual Events** – The Library Board of Trustees will provide suggestions and feedback that the Library can use to strengthen its current annual events and to identify opportunities for potential new events

**Board Support and Advocacy** – The Library Board of Trustees will work with the Library to identify additional ways that Board members can support the Library and advocate on its behalf

**Policy Review** – The Library Board of Trustees will continue to provide the Library ideas to strengthen policies to ensure they are fair, diverse, equitable, and inclusive

**Thank You!**